

### Refund Policy

There are no refunds for a program once it has begun. Refunds may be given, less \$5 service fee, if the request to withdraw is received at least 7 days prior to the start of the activity.

- If the Greenheck Field House cancels a program in its entirety, a full refund will be given or applied as a credit to your account to be used at a future time.
- There may be occasions that a single class, game or session of a program is cancelled due to weather, facility shutdown, staff illness, etc. We will attempt to reschedule but if we are unable to, no credit or refund will be given.